

Course Name: AIRLINE TICKETING

Course Code:

Course Objectives: Give students a general idea about many ticketing concepts such as travel agency management, ticketing, boarding, ticketing process and so on.

Module I: Introduction to Airline Ticketing

- Definition of Airline Ticketing
- Details of Airline Ticket
- Issuing Air Ticket

Module II: Policies and Procedures

- Ticketing Policies and Procedures
- Fare Constructions Rule & policies
- Passports & Visas

Module III: Location Geography & Reservation

- Elementary & Location Geography
- Airline and Airports Codes
- Time zones
- Air Ticketing & Reservations
- Tourist Accommodation

Module IV: Ticketing Formalities

- All Travel Requirements
- Ticketing Formalities

Module V: Refund and Cancellation Policy

- Travel Sales
- Customer Service
- Refund & Cancellation Policy

Module VI: Careers in Airline Ticketing

📖 Reference Books:

☐ Best Quality management systems by written by James O. Westgard, PHD and Sten Westgard